



Rabobank

How does the Rabo Scanner work?

How does the Rabo Scanner work?

Your Rabo Scanner gives you access to your Rabobank financial services. The Rabo Scanner has four main functions. After putting your bank card in the Rabo Scanner, you can:

- Gain access to the virtual Rabobank
- 'Sign' orders
- Change the language to English
- Use manual input

Go to <https://www.rabobank.nl> and click 'Log in' or the 'Internet Banking' button in the blue menu bar. You have to fill in a number of details on the login screen.

You can follow the step-by-step instructions on the Rabo Internet Banking screen.



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Inloggen

Rekeningnummer: NL •• RABO 0
Pasnummer: [] []

Onthouden

- Bankpas in de Rabo Scanner plaatsen
- Pincode invoeren
- Scan de kleurcode
- Controleer de samenvatting op de Rabo Scanner

Vul eerst uw rekeningnummer en pasnummer in

Inlogcode

Inloggen

Annuleren
 Help

Ga alleen verder als de adresregel begint met [https://bankieren.rabobank.nl/...](https://bankieren.rabobank.nl/)
Ziet u iets ongewoons? Stop en bel 0900 0905 (gebruikelijke belkosten).
Belt u uit het buitenland? Bel dan +31 887 226 627.

Zo bankiert u veilig
 Meer informatie over veiligheid

Service

- ▶ Veel gestelde vragen over Rabo Scanner
- ▶ Demo inloggen met Rabo Scanner
- ▶ Meer informatie over Rabo Scanner
- ▶ Problemen met inloggen
- ▶ Inloggen met Random Reader
- ▶ Aanvragen Rabo Internetbankieren
- ▶ **Meer service**

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There are various kinds of cards in use.





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Logging in or registering the device

You need your Rabo Scanner to access Rabo Internet Banking or to register your mobile phone or tablet for Mobile Banking.

Log on to Rabo Internet Banking	
What you do:	Rabo Scanner response:
1 Insert your bank card	PIN + OK Menu
2 Type in your PIN*	****
3 Press OK	Camera image activated
4 Scan the colour code on your screen	8-digit logon code
5 Type the access code in the place indicated on the screen of your PC, tablet or mobile phone	
6 Remove the bank card	
<i>If you notice something strange, contact the telephone help desk immediately on 0900 - 0905 (usual charges apply).</i>	
* <i>This is the pin of this bank card</i>	



Signing orders

You can use the Rabo Scanner to 'sign' orders and send them to Rabobank.

'Signing' orders	
What you do:	Rabo Scanner response:
1 Insert your bank card	PIN+ OK Menu
2 Type in your PIN*	****
3 Press OK	Camera image activated
4 Scan the colour code on your screen	New order € **.** to Account number Is this correct? No Yes
5 Check the details on the Rabo Scanner. Are they correct?	New order € **.** to ACCOUNT NUMBER Signature code: 8 DIGITS
6a If the details on your Rabo Scanner are correct , press YES	The scanner shows the order as Rabobank received it from you.
6b If the details on your Rabo Scanner are incorrect , press NO	If the order is incorrect, go to the 'Sign' page and choose 'Cancel' and then change your payment order. If the summary is incorrect, it could indicate fraud. In this case, please contact the telephone help desk on 0900 - 0905 (usual charges apply).
7 Enter the signature code in the place indicated on the screen of your PC, tablet or mobile phone	n/a
* <i>This is the pin of this bank card.</i>	
<i>If you are asked something else in these situations, please contact the telephone help desk immediately on 0900 - 0905 (usual charges apply).</i>	



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Change language

You can change the language on the Rabo Scanner by using the menu key. You can choose English or Dutch (Nederlands).

Changing the language to English	
What you do:	Rabo Scanner response:
1 Insert your bank card	PIN + OK Menu
2 Press MENU	1. Information 2. Switch to English 3. Manual input
3 Press 2	Language is set to: English
4 Remove your bank card	

Corrections

Have you entered incorrect details? Press the <-key to rectify these.

Manual input

This menu option is not in use. It may be introduced at a future date.