



Rabobank

Access to your account with the Random Reader

Before you can work online with your accounts you must obtain access to the secured area of Rabo Internetbankieren. First you must identify yourself with your bank card in combination with the Random Reader. The Random Reader is your portal to your online finances. It provides a range of functions and in combination with your bank card it provides you with:

- access to all your banking business
- an electronic signature
- access to your Chipknip: check balance and transactions

Inloggen met de Random Reader 

Log alleen in met de I-toets.
Met de S-toets maakt u geld over.

Bankpas

Rekeningnummer Pasnummer

Onthouden

Random Reader

- Plaats uw Bankpas in de Random Reader
- Druk op I (inloggen)
- Toets uw pincode in en druk op OK

Vul de toegangscode in die op uw Random Reader verschijnt:

Toegangscode

Annuleren

Help

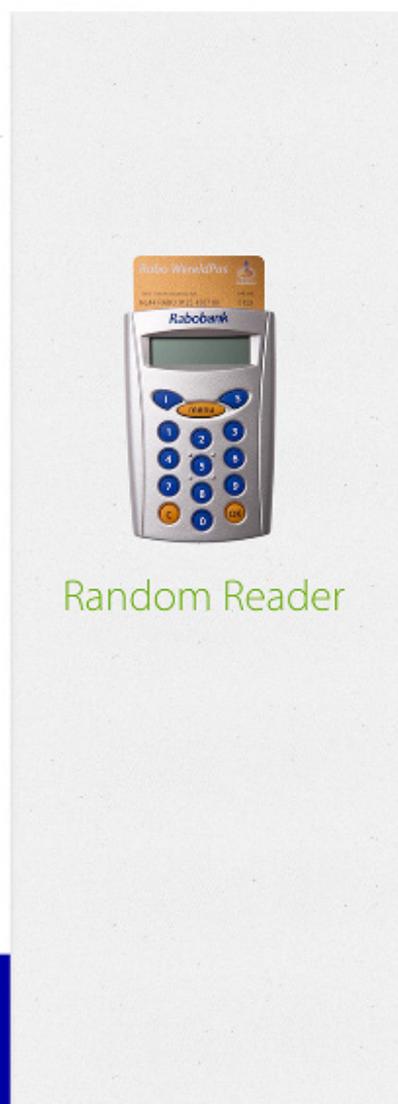
Ga alleen verder als de adresregel begint met [https://bankieren.rabobank.nl/...](https://bankieren.rabobank.nl/)
Ziet u iets ongewoons? Stop en bel 0900 0905 (gebruikelijke belkosten)
Belt u uit het buitenland? Bel dan +31 887 226 627

Zo bankiert u veilig

Meer informatie over veiligheid

Service

- Problemen met inloggen
- Aanvragen Rabo Internetbankieren
- Veel gestelde vragen over Rabo Scanner
- Meer service
- Inloggen met Rabo Scanner





There are several card types in circulation

Switching language

It is possible to change the language of the Random Reader from Dutch to English and vice versa as long as you have the second generation of the Random Reader. If you have the first generation of the Random Reader you can go to your Rabobank to change it. You can recognise the second generation of the Random Reader by the following identification marks:

- no red button (only blue and orange ones)
- the Rabobank logo is blue
- the Rabobank logo is positioned above the display

Switching language

You can change the language on the Random Reader from the Dutch to the English language and vice versa with the MENU button on your Random Reader.

Switching the language to English		
	The process is as follows:	Response Random Reader
1:	Insert your bank card	REKENINGNR. XXX...
2:	Press MENU	
3:	Press MENU three times	ENGLISH LANG
4:	Press OK	CHANGED
5:	Remove the bank card	

Access to your banking business		
You first sign into the Rabobank using the 'I' key.		
	The process is as follows	Response Random Reader.
1:	Insert your bank card	ACCOUNT NO. XXX...
2:	Press I	ENTER PIN ?
3:	Enter your bank card PIN code	
4:	Press ACCESS CODE	
5:	Then enter the access code in the designated field on your PC screen	
6:	Remove the bank card	

'Sign' orders

You can use the 'S' key to electronically 'sign' orders and send them to the Rabobank.

The process is as follows: Response Random Reader.

	The process is as follows:	Response Random Reader.
1:	Insert your bank card	ACCOUNT NO. XXX...
2:	Press I	ENTER PIN ?
3:	Enter your bank card PIN code	
4:	Press S	INPUT 1 ?
5:	With Input 1 enter the control number as shown on your PC screen	
6:	Press OK	INPUT 2 ?
7:	Do not enter anything with the Input 2 unless you are specifically requested to do so	
8:	Press OK again	SIGN CODE
9:	Type in the sign code in the designated field on your PC screen Remove the bank card	

Consult 'Chipknip': Balance and transactions.

	The process is as follows:	Response Random R.
1:	Insert your bank card	ACCOUNT NO. XXX...
2:	Press	SALDO KAART ?
3:	Press	KAARTSALDO* = XXX...
4:	Remove the bank card	

* Kaartsaldo = EUR (the last five transactions either appear automatically or after pressing OK)

Display message	Action/Solution
CARD ERROR !	1: The card has been placed in the Random Reader incorrectly: Place the bank card with the side containing the chip facing up; once the card has been inserted the chip must no longer be visible 2: The chip on the card is damaged: Please contact your bank 3: The card you are using has not been issued by Rabobank 4: It is possible that the chip on the card is unclean. Rub the chip careful clean with a dry cloth and try again. Request for an new Random Reader in the short term.
DEFECT	Please contact your bank
WRONG PIN	You have typed in a PIN code that does not correspond with this card; this message is followed by: 2 RETRIES
LAST RETRY	If you once again enter an incorrect PIN code, the card will be blocke
YOUR CARD IS BLOCKED and useless	Please contact your bank (You will still be able to use this card for automatic teller machines*).

* However, you will not be able to use the 'Chipknip' at point-of-sale terminals.

Switching On/Off.

Your Random Reader automatically switches on when you insert the bank card.

Your Random Reader automatically switches off when you remove the bank card from the Random Reader or after one minute has lapsed.

You can then switch your Random Reader back on by pressing the key.